

MASTER PARTNER AGREEMENT

This Master Partner Agreement (the “**Agreement**”) is between the applicable DigiCert Contracting Party defined in Section 1 (“**DigiCert**”) and the entity or business engaging as a partner with DigiCert under one or more of DigiCert’s partner programs (“**Partner**”) and, together with the Partner Handbook and any Addendum Partner may enter into with DigiCert, govern Partner’s access to and participation in the Partner Program. By executing an Addendum that references this Agreement, by electronically accepting this Agreement via DigiCert’s online services, or by otherwise enrolling in the Partner Program, Partner hereby accepts this Agreement. If you are an individual or individuals entering into this Agreement on behalf of Partner, you represent and warrant that you are authorized representatives of Partner with the authority to bind Partner to this Agreement.

1. DEFINITIONS

“**Addendum**” means a mutually agreed upon addendum, purchase schedule, order form, or other purchasing document, including a Specific Partner Addendum, setting forth commercial and other terms related to the Partner’s provision of Services under the Partner Program, whether such document is in hard copy or online.

“**Affiliate**” means a corporation, partnership or other entity controlling, controlled by or under common control with such party, but only so long as such control continues to exist. For purposes of this definition, “control” means ownership, directly or indirectly, of greater than fifty percent (50%) of the voting rights in such entity (or, in the case of a noncorporate entity, equivalent rights).

“**Certificates**” means any type of digital certificate.

“**Certificate Application**” means a request to DigiCert for the issuance of Certificates.

“**DigiCert Contracting Party**” means (i) DigiCert, Inc., a Utah corporation, if Partner’s billing address is located in the United States, (ii) DigiCert Ireland Limited, if Partner’s billing address is located in any country other than the United States or Japan, and (iii) DigiCert Japan G.K., if Partner’s billing address is located in Japan. If Partner changes its billing address to a different country, then Partner agrees that this Agreement is assigned to the corresponding DigiCert Contracting Party without further action required by either party.

“**DigiCert Materials**” means hard or electronic copies of any DigiCert technical manual, sales and marketing material, hardware, or software related to the Services that DigiCert makes available to Partner.

“**DigiCert PKI**” means the DigiCert public key infrastructure that provides Services for individuals and organizations.

“**Effective Date**” means the date Partner first accepted this Agreement.

“**End User Terms**” means the terms of use accompanying the Services, published on a DigiCert website and incorporated by reference, or otherwise delivered and accepted by the Partner Customer, prior to use of the Services. The end user terms include the terms published by DigiCert at www.digicert.com/subscriber-agreement.

“**Intellectual Property Rights**” means any and all now known or hereafter existing rights associated with intangible property including, but not limited to, registered and unregistered United States and foreign copyrights, trade dress, trade names, corporate names, logos, inventions, patents, patent applications, software, know-how, and all other intellectual property and proprietary rights (of every kind and nature throughout the universe and however designated).

“**Partner Handbook**” means the terms and conditions and description of obligations and benefits applicable to partners in the Partner Program located at <https://partners.digicert.com>, and including but not limited to training criteria, operational procedures, rules of engagement, program compliance and other program requirements found in the Partner Portal, as updated from time to time, which are all incorporated herein by reference.

“**Partner Portal**” means DigiCert’s web-based application that allows you to obtain direct access to marketing resources, technical details, training resources, and support forums relating to the Services, and information

regarding the Partner Program including the Partner Handbook. The Partner Portal is accessed through www.digicert.com and requires the use of secure log-on credentials assigned to you.

“Partner Program” means the resources, benefits and programs made available to DigiCert partners as set forth in the Partner Portal and Partner Handbook, including those associated with specific partner types, tiers, territories, or other differentiations.

“Services” means any type of Certificates or other products, software, and services that DigiCert makes available to Partner through the Partner Program or an Addendum, as such Services may be updated, upgraded, or revised from time to time in DigiCert’s sole discretion.

“Specific Partner” means a partner who has completed the requisite criteria as set forth in the Partner Handbook and has executed one or more Specific Partner Addenda, as applicable, under which they are authorized to resell or service DigiCert’s Services, use DigiCert’s Services to provide services to DigiCert customers, build extensions into the Services and create independent products which interoperate with the Services, or otherwise hold themselves out as a certain partner under the Partner Program. The Partner Program requirements and benefits for each Specific Partner type are provided in the Partner Portal and Partner Handbook.

“Specific Partner Addendum” means an Addendum which sets forth the additional terms, conditions, and obligations governing Partner’s participation as a Specific Partner in the Partner Program.

“Territory” means the geographic location where Partner may conduct activities under this Agreement, as more fully described in the Partner Handbook or an Addendum. Unless otherwise specified in an Addendum and amendment to this Agreement signed by both parties, the Territory is worldwide (subject to the exclusions set forth in Section 14). For the avoidance of doubt, if Partner’s principal place of business is within the European Economic Area (EEA), then Partner’s Territory will include the entire EEA regardless of any defined Territory for DigiCert Partner Program purposes.

2. APPOINTMENT & PORTAL ACCESS

2.1 Partner Appointment. Subject to the terms and conditions of this Agreement, the Partner Handbook, and any Addendum, and upon Partner’s enrollment through the Partner Portal, DigiCert hereby appoints Partner as a non-exclusive partner. As such, Partner may promote, market, and resell Services to end user customers (each such customer to whom Partner promotes or resells Services, a **“Partner Customer”**) in the Territory that agree to the End User Terms. Except in the case of sub-resellers, as authorized by this Agreement or in an Addendum, Partner Customers may not resell Services. Partner acknowledges that Partner’s compliance with this Agreement, the Partner Handbook, and any applicable Addendum is required for Partner’s access and participation in the Partner Program, to keep and maintain any designation as a Specific Partner, and to receive benefits associated with Partner’s designation and any tier. Partner acknowledges that except as expressly stated otherwise, any incentives or other benefits provided by DigiCert under the Partner Program are provided to Partner and not to any of Partner’s individual employees, agents, or subcontractors. Partner further acknowledges that in connection with purchasing or providing the Services or otherwise participating in the Partner Program, it has had an opportunity to review and accepts and agrees to the applicable terms of the Partner Handbook.

2.2 Portal; Portal API. Subject to Partner’s compliance with the terms and conditions of this Agreement, DigiCert hereby grants Partner permission, during the term of this Agreement, to use the Partner Portal to manage Services to the extent permitted in the Partner Portal. Further, if Customer has been granted access to any Portal API by DigiCert in connection with the Partner Portal, then subject to Partner’s compliance with this Agreement, DigiCert hereby grants to Partner a non-exclusive, non-transferable, revocable, limited license during the term of this Agreement to install, use, and make calls to and from such Portal API solely for the purpose of facilitating Partner’s use of the Partner Portal (and its tools and functionalities) directly from Partner’s internal systems. DigiCert may throttle any access to the Portal or Portal API if DigiCert believes a system has initiated excessive connections to DigiCert’s Portals or Portal API or as DigiCert otherwise deems it necessary to protect DigiCert’s technology systems. DigiCert reserves the right to block an IP address that has been used to initiate connections that are not related to normal use of services, or as DigiCert otherwise deems

it necessary to protect DigiCert's technology systems. In connection with certain applicable Services, DigiCert will provide the Partner with accounts to access and use the Partner Portal (the "**Portal Accounts**"). Partner must maintain security over its Portal Accounts. Partner assumes liability for any use of its Portal Accounts by individuals obtaining access credentials from Partner.

3. PARTNER OBLIGATIONS

3.1 Trusted Agent. If Partner resells Certificates, DigiCert hereby appoints Partner as a Trusted Agent (and Partner hereby accepts such appointment) pursuant to the terms of the applicable Certification Practices Statement, available at <https://www.digicert.com/legal-repository/> (as updated from time to time, the "**CPS**"), which is part of this Agreement. To the extent that Partner performs any functions of a Trusted Agent, it will do so in compliance with the CPS, and DigiCert may rely on Partner's actions when performing as a Trusted Agent. To the extent any third-party claim, suit, proceeding, or judgment arises from Partner's failure to comply with the obligations of a Trusted Agent, Partner shall defend, indemnify, and hold harmless DigiCert, its Affiliates, and their respective directors, officers, agents, employees, successors and assigns from such claim. For the purposes of this Agreement, a "**Trusted Agent**" assists a subscriber by collecting, organizing, and submitting information to DigiCert on behalf of the subscriber for the purpose of making a request to DigiCert for the issuance of Certificates to the subscriber.

3.2 Marketing. Partner shall use commercially reasonable efforts to market and promote use of the Services. Partner shall be responsible for being knowledgeable about the Services, including the technical aspects and language related thereto, and Partner shall cause relevant Partner employees to participate in any technical, sales and service training with respect to the Services as required by DigiCert from time to time.

3.3 Warranties. Partner shall (a) conduct business in a manner that reflects favorably at all times on the Services and the good name, good will, and reputation of DigiCert; (b) promote proper use of the Services; (c) avoid false, deceptive, misleading, or unethical practices that are or might be detrimental to DigiCert, the Services or the public; (d) not make any representation, warranty, or guarantee to Partner Customers or to other third parties with respect to the specifications, features, warranties or capabilities of the Services that are inconsistent with or are in addition to those published by DigiCert (and if Partner does make any such representation, warranty, or guarantee to Partner Customers in breach of this provision, then without limiting DigiCert's other remedies hereunder, Partner is solely responsible to the Partner Customers for any such representation, warranty, or guarantee); and (e) not provide the Services or any other DigiCert commodities, software or technologies to any proscribed party on the United States Treasury Department's Office of Foreign Asset Control list of "specially designated nationals and blocked persons", the United States Commerce Department's "denied parties list" or the United States Commerce Department's "BIS Entity List".

3.4 End User Terms. If Partner is providing the Services to a Partner Customer, either directly or through a sub-reseller, then Partner shall cause or shall cause its sub-resellers to cause the Partner Customer to enter into an agreement with respect to the Services purchased by the Partner Customer (a "**Customer Agreement**"). The Customer Agreement must contain terms and conditions that are substantially similar to the most current End User Terms or Partner shall ensure that the Partner Customer enrolls for the Services directly with DigiCert. Partner will be solely responsible for any obligations or liabilities to Partner Customers that are materially inconsistent with the End User Terms. Partner shall promptly provide copies of any agreed to Customer Agreements to DigiCert at DigiCert's request and shall use commercially reasonable efforts to ensure that all Partner Customers abide by the terms of the applicable Customer Agreement(s).

4. DIGICERT'S OBLIGATIONS

4.1 Provisioning, Ordering and/or Deploying Services. DigiCert will license the Services in accordance with the End User Terms. If Partner enrolls for Services on behalf of Partner Customers, then DigiCert shall email deployment instructions to Partner upon DigiCert's authentication of the applicable Certificate Application or other relevant application. Alternatively, if Partner Customers enroll for Services through DigiCert's URL, then DigiCert shall email deployment instructions directly to Partner Customers upon DigiCert's authentication of the applicable Certificate Application or other relevant application.

4.2 Support. DigiCert shall provide support as follows: (a) standard phone and email support during normal business hours Monday through Friday (excluding DigiCert-designated holidays); (b) within twenty-four (24) hours of receipt of a technical inquiry from Partner related to the Services, a response addressing the issue; (c) twenty-four (24) hour access to support pages on DigiCert's website; and (d) at DigiCert's discretion, assign an account manager or the equivalent thereof for sales and marketing support. For the avoidance of doubt, Partner is solely responsible for providing billing support to any Partner Customers that purchase the Services directly from Partner, and DigiCert has no responsibility for or liability in respect of billing such Partner Customers unless specifically agreed otherwise in writing.

5. FEES AND TAXES

5.1 Fees, Discounts and Payment Terms. Partner shall pay DigiCert the applicable fees for the Services purchased as set forth below, or, if applicable, upon receipt of an invoice from DigiCert. Unless otherwise agreed to in an Addendum, discounts will be set forth in the Partner Handbook. For certain Services, DigiCert will set forth pricing in a quote issued by DigiCert to Partner. The amount listed in the quote will reflect all discounts available to Partner. To accept a quote, Partner will issue a purchase order against each quote upon receipt thereof, and the quote and corresponding purchase order will constitute an Addendum under this Agreement. For Certificates and related Services ordered through CertCentral, unless otherwise stated in an Addendum or quote, Partner shall pay fees at a discounted rate from the manufacturer's suggested retail price ("MSRP") published by DigiCert. For seat-based Services with a volume discount, fees will be based on a discount applied to the list price, which is MSRP times the volume discount on seats. Partner understands that the MSRP applicable to each purchase may vary based on the region in which each Partner Customer is located, unless otherwise required by applicable law. DigiCert will make the MSRP for each region available to Partner. For clarity, if there is no regional MSRP provided for the region in which a Partner Customer is located, the standard MSRP applies. Notwithstanding the foregoing, if Partner is purchasing from a distributor, as described in the Partner Handbook, then discount rates and pricing will be negotiated between Partner and such distributor and Partner will not be required to issue a purchase order to DigiCert. All fees are due immediately, unless otherwise set forth in an applicable quote or Addendum, and are non-refundable.

5.2 Taxes. All taxes, duties, fees and other governmental charges of any kind (including sales, services, use, and value-added taxes, but excluding taxes based on the net income of DigiCert) which are imposed by or under the authority of any government on the fees charged herein shall be borne by Partner and shall not be considered a part of, a deduction from or an offset against such fees. All payments due to DigiCert shall be made without any deduction or withholding on account of any tax, duty, charge, penalty, or otherwise except as required by law in which case (a) the sum payable by Partner in respect of which such deduction or withholding is to be made shall be increased to the extent necessary to ensure that, after making such deduction or withholding, DigiCert receives and retains (free from any liability in respect thereof) a net sum equal to the sum it would have received but for such deduction or withholding being required, (b) Partner shall pay the full amount required to be deducted or withheld to the relevant governmental authority in accordance with applicable law, and (c) Partner shall promptly provide DigiCert satisfactory evidence of such payment to the relevant governmental authority upon request.

5.3 Fee Changes. DigiCert reserves the right to change the fees for the Services at any time, including MSRP for any region. DigiCert shall use commercially reasonable efforts to provide Partner with prior notice of any change, but such changes shall not require Partner consent. Any change to fees will be effective 30 days from the earlier of the date (i) DigiCert updates the fees via the Partner Portal or other applicable DigiCert website or portal and (ii) provides notice of the fee change to Partner.

5.4 Re-sale Fees. Partner is solely responsible for determining the fees Partner charges to Partner Customers, invoicing Partner Customers, and collecting such fees.

6. CONFIDENTIALITY

6.1 Confidential Information. The parties acknowledge that by reason of their relationship under this Agreement, they may have access to and acquire knowledge, material, data, systems and other information concerning the operation, business, projections, market goals, financial affairs, Services, services, customers and

Intellectual Property Rights of the other party that may not be accessible or known to the general public (“**Confidential Information**”). Confidential Information includes (a) the terms of this Agreement; (b) DigiCert Materials; (c) information which concerns technical details of operation of any of Services; and (d) any information that is identified as confidential (or a similar designation) at the time of disclosure or otherwise understood by the parties, exercising reasonable business judgment, to be confidential.

6.2 **No Disclosure.** Each party receiving Confidential Information (the “**Receiving Party**”) shall keep all such Confidential Information received from the other party (the “**Disclosing Party**”), both orally and in writing, confidential and shall not disclose or otherwise make available such Confidential Information to any third party without the prior written consent of the Disclosing Party; provided, however, that the Receiving Party may disclose the financial terms of this Agreement to its legal and business advisors and to potential investors, and DigiCert may disclose to its third party service partners the terms of this Agreement relating to the data or service provided by such partners, if such third parties agree to maintain the confidentiality of such Confidential Information. The Receiving Party further shall use the Confidential Information only for the purpose of performing this Agreement. In addition, the Receiving Party shall not reverse engineer, disassemble or decompile any prototypes, software or other tangible objects which embody Confidential Information and which are provided to the Receiving Party hereunder. If a Receiving Party is required by law or judicial order to disclose Confidential Information of the Disclosing Party, the Receiving Party may disclose such Confidential Information that it is advised by its legal counsel is legally required, but only after using reasonable efforts to (i) seek confidential treatment for the Confidential Information, and (ii) send sufficient prior notice to the Disclosing Party to allow the Disclosing Party to seek protective or other court orders and reasonably cooperates with such attempts by the Disclosing Party. Upon termination or expiration of this Agreement, the Receiving Party shall immediately return to the Disclosing Party all manifestations of the Confidential Information or, at the Disclosing Party’s option, shall destroy all such Confidential Information as the Disclosing Party may designate; provided that such action may be delayed for so long as, and to the extent that, such Confidential Information relates to outstanding payment obligations or is subject to audit, reporting, or retention requirements under this Agreement or applicable law.

6.3 **Exclusions.** The Receiving Party’s obligations under Sections 6.1 and 6.2 above shall not apply to Confidential Information which: (a) is or becomes a matter of public knowledge through no fault of or action by the Receiving Party; (b) was rightfully in the Receiving Party’s possession prior to disclosure by the Disclosing Party; (c) subsequent to disclosure, is rightfully obtained by the Receiving Party from a third party who is lawfully in possession of such Confidential Information and is permitted to disclose such information; or (d) is independently developed by the Receiving Party without use of or reference to the Disclosing Party’s Confidential Information.

6.4 **Injunctive Relief.** Both parties acknowledge that the restrictions contained in this Section 6 are reasonable and necessary to protect their legitimate interests and that any violation of these restrictions will cause irreparable damage to the other party. Each party agrees that damages are not an adequate remedy for any such violation and that the other party will be entitled to seek injunctive relief against each violation, without posting bond or similar action.

7. PRIVACY

Partner agrees to the use of Partner data and information in accordance with the following: DigiCert will treat and process the data Partner provides in accordance with its respective privacy statement or privacy policy specific to the respective Services available at <https://www.digicert.com/digicert-privacy-policy/> (as updated from time to time, the “**Privacy Statement**”), which is part of this Agreement. DigiCert may place in the Certificates information that Partner or Partner Customers provide in the Certificate Application. DigiCert may also (a) publish the Certificates and information about their status in a repository; and (b) use such information for the purposes set out in this Agreement, the End User Terms, and in the Privacy Statement. Partner represents and warrants that Partner has all necessary rights (including consents) to provide Partner Customers information to DigiCert. For further information on DigiCert’s processing of customer data, please refer to the applicable Privacy Statement.

8. LICENSES TO MATERIALS

8.1 Copyright License for Sales and Marketing Materials. DigiCert grants Partner a non-exclusive, non-transferable, non-sublicensable right and license during the term of this Agreement to: (a) use the DigiCert Materials during the term of this Agreement solely in conjunction with the marketing, promotion and resale of the Services; and (b) modify certain DigiCert Materials expressly designated for such purpose by incorporating Partner trademarks and/or brand features ("**Partner Branding**") in a manner consistent with DigiCert brand guidelines. All modified DigiCert Materials will be deemed DigiCert Materials under this Agreement.

8.1.1 Payment. Payment for the license granted in Section 8.1 is considered part of the fees set forth in Section 5.

8.1.2 Continuing Rights. Partner shall not, at any time during or after this Agreement, assert or claim any interest in or do anything that may adversely affect the validity of the DigiCert Materials, the Marks (as defined below) or any other materials owned by or licensed to DigiCert. Upon expiration or termination of this Agreement, Partner shall immediately remove and cease to display all advertising related to the Services, the Marks and/or DigiCert Materials. Partner also shall not register, use, advertise, or display any trademark, trade name, or product designation which is, in whole or in part, similar to or confusing with the Marks or with any other trademarks owned by or licensed to DigiCert.

8.1.3 Translations. This copyright license allows Partner to translate certain of the DigiCert Materials into local language(s) ("**Translations**"), and to use such Translations either alone, or with the original DigiCert Materials. The Translations, exclusive of Partner Branding, are and shall be the intellectual property of DigiCert. DigiCert shall therefore hold all right, title and interest (including all Intellectual Property Rights) in such Translations. If necessary, Partner hereby assigns any and all rights related to the Translations to effectuate the terms of this Agreement.

8.1.4 Moral Rights Waiver. If, despite Partner agreement that all rights to the Translations vest automatically in DigiCert, it is determined that Partner or Partner employees or agents retain moral rights in the Translations, Partner hereby declares on Partner behalf and on behalf of Partner employees and agents that: (a) Partner does not wish that Partner name be used in connection with the Translations, or any derivative works of or upgrades or updates thereto; (b) Partner has no objection to publication and use of the work in the manner described in this Agreement; (c) Partner forever waives and agrees not to claim or assert any entitlement to any and all moral rights of an author in any works developed by the same as provided for by applicable laws in force in each applicable jurisdiction; (d) Partner forever releases DigiCert and its successors and assigns from any claims that Partner could otherwise assert against DigiCert by virtue of any such moral rights; and (e) Partner shall obtain equivalent warranties to those set out in this Section from any employee or agent used in the production of any Translation.

8.1.5 Exclusive Worldwide License. Notwithstanding the foregoing, in the event that, by operation of law, Partner is deemed to have retained rights in any portion of a Translation, Partner grants to DigiCert, its successors and assigns, an exclusive, perpetual, irrevocable, worldwide, assignable, paid-up license to use the Translations, and all inventions, designs, and marks embodied therein.

8.2 Trademark License for Sales and Marketing Materials. To the extent not covered by the license in Section 8.1, DigiCert grants Partner a non-exclusive, non-transferable, non-sublicensable, non-assignable license to display the DigiCert owned or licensed trademarks, service marks or trade names contained in the DigiCert Materials or in any other materials that are created by either party in connection with this Agreement (the "**Marks**") in connection with the marketing, promotion and resale of the Services, always in a manner consistent with DigiCert brand guidelines, including the DigiCert Trademark Usage Guidelines available at <https://www.digicert.com/legal-repository/> (as updated from time to time), which terms are hereby incorporated by reference. Partner shall not use the Marks other than as provided in this Agreement. DigiCert reserves the right to change its Marks at any time. Partner shall use all applicable trademark notices with respect to the Marks as are or may be required by applicable laws or DigiCert brand guidelines. The permitted use shall include use in a co-branding context, i.e., use of the Marks in close proximity of Partner Branding, but the permitted use shall not include domain name registration and use incorporating the Marks or using any Marks

as Partner's company, trade, product or service name, which is expressly prohibited without the express written consent of DigiCert. DigiCert will have the right to indicate to the public that Partner is a Partner of the Services and use Partner's name and logo to do so.

8.2.1 **Payment.** Payment is considered part of the fees set forth in Section 5.

8.2.2 **Ownership.** Partner acknowledges the ownership of the Marks by DigiCert and agrees that Partner will not do anything inconsistent with such ownership. Partner agrees that Partner's use of the Marks and all the goodwill developed therefrom shall inure to the benefit of DigiCert. Nothing in this Agreement shall give Partner any right, title, or interest in or to the Marks other than the right to use the Marks in accordance with this Agreement. Partner agrees that Partner will not challenge, or assist others in challenging, DigiCert's title to the Marks, or the validity of this Agreement, or alter, obscure, or remove any of the Marks or trademark or copyright notices or any other proprietary notices placed on the Services, DigiCert Materials or other materials that DigiCert may provide.

8.2.3 **Quality Control.** Partner's use of the Marks shall conform to the standards set by and under the control of DigiCert. Partner agrees to cooperate with DigiCert in facilitating the nature and quality of the Marks at all times. Partner will not make available the Services in any way that tends to disparage, dilute the value of, or reflect negatively on the Services or any Mark.

8.2.4 **Termination.** Upon the termination of this Agreement, Partner shall immediately and permanently discontinue all use of the Marks. Partner also agrees not to use or register any trademark, trade name or product designation confusingly similar to the Marks, or any other trademarks owned by DigiCert or its subsidiaries.

9. PROPRIETARY RIGHTS

Partner acknowledges that DigiCert and its licensors retain all Intellectual Property Rights and title in and to all of their Confidential Information or other proprietary information, Services, and the ideas, concepts, techniques, inventions, processes, software or works of authorship developed, embodied in, or practiced in connection with the services provided by DigiCert hereunder, including without limitation all modifications, enhancements, derivative works, configurations, Translations, upgrades, and interfaces thereto (all of the foregoing, "**DigiCert Works**"). Partner will not (a) take any action that may interfere with DigiCert's rights in or to its Intellectual Property Rights, (b) challenge any right, title, or interest of DigiCert in or to its Intellectual Property Rights, or (c) make any claim or take any action adverse to DigiCert's ownership of its Intellectual Property Rights. The DigiCert Works do not include Partner pre-existing hardware, software, or networks. Except as otherwise expressly provided herein, nothing in this Agreement creates any right of ownership or license in and to the other party's Intellectual Property Rights, and each party shall continue to independently own and maintain its Intellectual Property Rights.

10. INDEMNITY

10.1 **Partner Indemnity.** Partner shall indemnify DigiCert and its directors, officers, agents, employees, successors and assigns from any and all third-party claims, suits proceedings, judgments, damages, and costs (including reasonable attorneys' fees and expenses) based on or arising out of (a) Partner's breach of this Agreement; (b) Partner Customers' breach of the End User Terms; or (c) DigiCert's revocation of a Certificate pursuant to Partner direction.

10.2 **DigiCert's Indemnity.** DigiCert shall indemnify Partner and Partner directors, officers, agents, employees, successors and assigns from any and all third-party claims, suits, proceedings, judgments, damages, and costs (including reasonable attorneys' fees and expenses) based on the gross negligence or willful misconduct of DigiCert in the performance of this Agreement.

10.3 **Notices and Procedures.** Subject to the limitations set forth herein, the indemnifying party, at its own expense, shall (a) defend, or at its option settle, any claim, suit, or proceeding against the indemnified party for which it has an indemnification obligation under this Agreement; and (b) pay any final judgment entered or settlement against the indemnified party in any such suit or proceeding defended by the indemnifying party; so long as the indemnified party gives the indemnifying party prompt written notice of such claim, suit, or

proceeding and the right to control and direct the investigation, preparation, defense and settlement of such claim. An indemnified party shall reasonably cooperate with the indemnifying party, who shall not take any action to settle or defend any such claim, suit, or proceeding that would in any manner impose obligations (monetary or otherwise) on an indemnified party without the indemnified party's written consent, not to be unreasonably withheld. An indemnified party has the right to participate in the defense of any claim with its own counsel and is responsible for all costs associated therewith.

11. DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

11.1 DISCLAIMER OF WARRANTIES. EXCEPT AS SPECIFICALLY PROVIDED HEREIN OR IN THE END USER TERMS, THE SERVICES ARE PROVIDED "AS IS". DIGICERT DISCLAIMS ALL WARRANTIES, EXPRESS, IMPLIED OR STATUTORY AS TO ANY MATTER WHATSOEVER, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS.

11.2 LIMITATION OF LIABILITY. EXCEPT FOR AMOUNTS PAYABLE FOR BREACH OF SECTION 6 (CONFIDENTIALITY) OR 8 (LICENSES TO MATERIALS), CLAIMS ARISING UNDER SECTION 10 (INDEMNITY) AND ANY OUTSTANDING AMOUNTS OWING UNDER SECTION 5 (FEES AND TAXES), NEITHER PARTY SHALL BE LIABLE TO THE OTHER PARTY OR TO ANY OTHER THIRD PARTY FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, INCIDENTAL, RELIANCE, OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE SERVICES, WHETHER FORESEEABLE OR UNFORESEEABLE, AND WHETHER BASED ON BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT, OR OTHER CAUSE OF ACTION (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF DATA, GOODWILL, PROFITS, INVESTMENTS, USE OF MONEY, OR USE OF FACILITIES; INTERRUPTION IN USE OR AVAILABILITY OF DATA; STOPPAGE OF OTHER WORK OR IMPAIRMENT OF OTHER ASSETS; OR LABOR CLAIMS), EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. UNDER NO CIRCUMSTANCES SHALL DIGICERT'S TOTAL LIABILITY TO PARTNER ARISING OUT OF OR RELATED TO THIS AGREEMENT EXCEED THE AMOUNTS PAID BY PARTNER UNDER THIS AGREEMENT FOR THE TWELVE (12) MONTH PERIOD PRECEDING THE CLAIM, UP TO A MAXIMUM OF ONE MILLION DOLLARS (\$1,000,000). DIGICERT'S LIABILITY TO PARTNER CUSTOMERS AND OTHER THIRD PARTIES IS LIMITED AS SET FORTH IN THE APPLICABLE END USER TERMS.

12. TERM AND TERMINATION

12.1 Term. This Agreement commences on the Effective Date and continues until terminated as set forth in this Agreement. Each Addendum will have the term set forth in such Addendum.

12.2 Termination for Convenience. Either party may terminate this Agreement for convenience upon thirty (30) days' prior written notice to the other party. The preceding sentence also applies to any Addendum, unless the Addendum expressly provides otherwise. If an Addendum provides that it may not be terminated for convenience, and the Agreement terminates pursuant to this Section 12.2, such Addendum remains subject to the terms of the Agreement until the Addendum is terminated or expires pursuant to its terms.

12.3 Termination for Cause. DigiCert may terminate this Agreement, including any Addendum, immediately if Partner: (i) materially breaches this Agreement (including any appendices or addenda thereto or any obligations arising under the Partner Handbook) and fails to remedy the material breach within ten (10) days after receiving notice of the material breach; (ii) engages in illegal or fraudulent activity in connection with this Agreement or in activity that could otherwise materially harm DigiCert's business in connection with this Agreement; (iii) has a receiver, trustee, or liquidator appointed over substantially all of Partner's assets; (iv) has an involuntary bankruptcy proceeding filed against Partner that is not dismissed within 30 days of filing; or (v) files a voluntary petition of bankruptcy or reorganization. In addition, DigiCert may terminate this Agreement, at any time, if Partner breaches any payment-related obligations in the Partner Handbook or any Addendum and fails to cure such breach within twenty (20) days, or a different period agreed to by the parties, following notice thereof from DigiCert.

12.4 Effect of Termination. Upon the expiration or termination of this Agreement, Partner shall cease selling, marketing, promoting, and purchasing Services, except to the extent permitted under the terms of an Addendum

that has not yet expired or terminated. Any expiration or termination of this Agreement does not (i) discharge any obligation(s) that have accrued, or (ii) entitle the Partner to any refund, including any annual purchase or minimum commitment fee. Partner may invoice and/or collect payment from Partner Customers with outstanding balances. Expiration or termination of this Agreement for any reason shall not affect any End User Terms and DigiCert shall continue to support the Services that were purchased prior to termination, for the validity periods thereof, provided Partner is not in breach of this Agreement and the applicable Partner Customers of the Services are not in breach of their End User Terms.

12.5 Survival of Terms. Expiration or termination of this Agreement shall not relieve either party of any obligations that accrued prior to the date of such expiration or termination. The provisions of Sections 5, 6, 9, 10, 11, 12.4, 12.5, and 13 through 21 (inclusive) survive the expiration or termination of this Agreement for any reason.

13. Force Majeure. Neither party shall be deemed in default hereunder, nor shall it hold the other party responsible for, any cessation, interruption or delay in the performance of its obligations hereunder (excluding payment obligations) due to earthquake, flood, fire, storm, natural disaster, act of God, war, terrorism, armed conflict, labor strike, lockout, boycott or other similar events beyond the reasonable control of such party, provided that the party relying upon this Section 13: (a) gives prompt written notice thereof; and (b) takes all steps reasonably necessary to mitigate the effects of the force majeure event; provided further, that in the event a force majeure event extends for a period in excess of thirty (30) days in the aggregate, either party may immediately terminate this Agreement upon written notice.

14. Compliance with Law, Export Requirements, and Foreign Reshipment Liability. Each party shall comply with all applicable federal, state and local laws and regulations in connection with its performance under this Agreement. Without limiting the generality of the foregoing, each party shall comply with all applicable export laws, regulations, and requirements, including export control laws and regulations of the United States, and the United States' economic trade sanction laws and regulations ("**Export Control**"). Regardless of any disclosure Partner makes to DigiCert of an ultimate destination of Services, software, hardware, or technical data (or portions thereof) supplied by DigiCert ("**DigiCert Technology**") and, notwithstanding anything contained in this Agreement to the contrary, Partner will not (a) modify, export, or re-export, either directly or indirectly, any DigiCert Technology to any destination restricted or prohibited by Export Control, without first obtaining any and all necessary licenses from the government of the United States or any other country that imposes Export Control; (b) provide DigiCert Technology, directly or indirectly, to any person or entity located in a country or region that is subject to a comprehensive trade embargo by the United States or to a proscribed party on the United States Treasury Department's Office of Foreign Asset Control list of "specially designated nationals and blocked persons", the United States Commerce Department's "denied parties list", the United States Commerce Department's "BIS Entity List", the European Commission's "Consolidated list of persons, groups and entities subject to EU financial sanctions", the United Kingdom HM Treasury's Office of Financial Sanctions Implementation's "Consolidated List of Financial Sanctions Targets in the UK", or such other applicable lists; or (c) export or re-export DigiCert Technology, directly or indirectly, for nuclear, missile, or chemical/biological weaponry end uses prohibited by Export Control. DigiCert shall have the right to suspend performance of any of its obligations under this Agreement, without prior notice being required and without any liability to Partner, if Partner fails to comply with this provision.

15. Waiver and Severability. A party's failure to enforce or delay in enforcing a provision of this Agreement does not waive the party's right to enforce the same provision later or the party's right to enforce any other provision of this Agreement. A waiver is only effective if in writing and signed by both parties. If any provision of this Agreement should be found by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, the validity, legality and enforceability of the remaining provisions contained are not, in any way, affected or impaired thereby.

16. Governing Law and Jurisdiction. The (i) laws that govern the interpretation, construction, and enforcement of this Agreement and all matters, claims or disputes related to it, including tort claims, and (ii) the courts or arbitration bodies that have exclusive jurisdiction over any of the matters, claims or disputes contemplated in sub-section (i) above, will each depend on where Partner is domiciled, as set forth in the table below. In instances where the International Chamber of Commerce is designated below as the court or arbitration

body with exclusive jurisdiction of such matters, claims or disputes, then the parties hereby agree that (x) all matters, claims or disputes arising out of or in connection with this Agreement shall be finally settled under the Rules of Arbitration of the International Chamber of Commerce ("**Rules**") by one or more arbitrators appointed in accordance with the Rules, (y) judgment on the award rendered by such arbitration may be entered in any court having jurisdiction, and (z) this arbitration clause shall not preclude parties from seeking provisional remedies in aid of arbitration from a court of appropriate jurisdiction.

Partner is Domiciled in:	Governing Law is laws of:	Court or arbitration body with exclusive jurisdiction:
The United States of America, Canada, Mexico, Central America, South America, the Caribbean, or any other country not otherwise included in the rest of the table below	Utah state law and United States federal law	State and Federal courts located in Salt Lake County, Utah
Europe, the United Kingdom, Switzerland, Russia, the Middle East or Africa	England	International Chamber of Commerce, International Court of Arbitration, with seat of arbitration in London
Japan	Japan	International Chamber of Commerce, International Court of Arbitration, with seat of arbitration in Tokyo
Australia or New Zealand	Australia	International Chamber of Commerce, International Court of Arbitration, with seat of arbitration in Melbourne
A Country in Asia or the Pacific region, other than Japan, Australia or New Zealand	Singapore	International Chamber of Commerce, International Court of Arbitration, with seat of arbitration in Singapore

17. Dispute Resolution. To the extent permitted by law, before Partner files suit or initiates an arbitration claim with respect to a dispute involving any aspect of this Agreement, Partner shall notify DigiCert, and any other party to the dispute for the purpose of seeking business resolution. Both Partner and DigiCert shall make good faith efforts to resolve such dispute via business discussions. If the dispute is not resolved within sixty (60) days after the initial notice, then a party may proceed as permitted under applicable law and as specified under this Agreement.

17.1 Arbitration. In the event a dispute is allowed or required under this Agreement to be resolved through arbitration, the parties will maintain the confidential nature of the existence, content, or results of any arbitration hereunder, except as may be necessary to prepare for or conduct the arbitration hearing on the merits, or except as may be necessary in connection with a court application for a preliminary remedy, a judicial confirmation or challenge to an arbitration award or its enforcement, or unless otherwise required by law or judicial decision.

17.2 Class Action and Jury Trial Waiver. THE PARTIES EXPRESSLY WAIVE THEIR RESPECTIVE RIGHTS TO A JURY TRIAL FOR THE PURPOSES OF LITIGATING DISPUTES HEREUNDER. Each party agrees that any dispute must be brought in the respective party's individual capacity, and not as a plaintiff or class member in any

purported class, collective, representative, multiple plaintiff, or similar proceeding (“**Class Action**”). The parties expressly waive any ability to maintain any Class Action in any forum in connection with any dispute. If the dispute is subject to arbitration, the arbitrator will not have authority to combine or aggregate similar claims or conduct any Class Action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this Class Action waiver is unenforceable, unconscionable, void, or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator.

18. Independent Contractors. The parties to this Agreement are independent contractors. Neither party is an agent, representative, joint venturer, or partner of the other party. For clarity, all references herein to Partner as a partner of DigiCert are for colloquial reasons only and the parties are not partners at law. Neither party shall have any right, power or authority to enter into any agreement for or on behalf of, or incur any obligation or liability, or to otherwise bind, the other party. Each party shall bear its own costs and expenses in performing this Agreement.

19. Non-Assignment. Partner may not assign the rights granted hereunder or this Agreement, in whole or in part and whether by change of control or operation of contract, law or otherwise, without DigiCert’s prior express written consent. Such consent shall not be unreasonably withheld or delayed. DigiCert reserves the right to change the contracting entity in this Agreement by providing notice to Partner.

20. Notices and Communications. Partner will make all notices, demands or requests to DigiCert with respect to this Agreement in writing to the “Contact” address listed on the website from where Partner purchased Services for resale, with a copy to: DigiCert, Inc., Attn: General Counsel, 2801 North Thanksgiving Way, Suite 500, Lehi, Utah 84043. DigiCert may send notices required to be sent to Partner under this Agreement by delivery to the address information Partner provides, including by email or through the Partner Portal. Partner agrees to keep contact information in the Partner Portal current and ensure that its representatives and personnel that are performing under this Agreement are familiar with the Partner Portal and consult it on a regular basis to receive communications and notices from DigiCert.

21. Entire Agreement. This Agreement constitutes the entire understanding and agreement between DigiCert and Partner with respect to the transactions contemplated and supersedes any and all prior or contemporaneous oral or written representation, understanding, agreement or communication relating thereto. Terms and conditions in any purchase orders or similar document associated with the payment of fees that are not included in this Agreement are null and void. The definitive version of this Agreement is written in English. If this Agreement is translated into another language and there is a conflict between the English version and the translated version, the English language version controls.

22. Change of Scope. DigiCert reserves the right to update and make changes to this Agreement and the Partner Program, including the Partner Handbook, or parts thereof, at any time, including, but not limited to, the eligibility criteria, performance metrics, discounts, and termination of the Partner Program. DigiCert will notify Partner of any substantive changes through the Partner Portal or by email. If such changes materially and adversely affects Partner’s rights under this Agreement, Partner will have the right as its sole and exclusive remedy to terminate the Agreement during the 30-day period after DigiCert’s notice of such change by written notice to DigiCert. Partner’s failure to provide notice during such period means Partner expressly and unreservedly accepts all such changes.

23. FCPA Compliance. Partner will comply strictly with the United States Foreign Corrupt Practices Act (the “**FCPA**”) and all anti-corruption laws and regulations of any country in which Partner resell Services. In furtherance of Partner FCPA compliance obligations, at no time during the continuance of this Agreement, will Partner pay, offer, give or promise to pay or give, any monies or any other thing of value, directly or indirectly to: (a) any officer or employee of any government, or any department, agency or instrumentality of any government; (b) any other person acting for, or on behalf of, any government, or any department, agency or instrumentality of any government; (c) any political party or any official of a political party; (d) any candidate for political office; (e) any officer, employee or other person acting for, or on behalf of, any public international organization; or (f) any other person, firm, corporation or other entity at the suggestion, request or direction of, or for the benefit of, any of the foregoing persons. Partner represents and warrants that: (i) Partner is not owned or controlled by, or otherwise affiliated with, any government, or any department, agency or instrumentality of

any government; and (ii) none of Partner officers, directors, principal shareholders or owners is an official or employee of any government or any department, agency or instrumentality of any government. Partner acknowledges and agrees that Partner's breach of this Section 23 will be grounds for immediate termination of this Agreement by DigiCert.

24. Non-Solicitation. Partner shall not market, solicit, or sell the Services to any current customer of DigiCert or its Affiliates. Partner shall not solicit any such customer to switch to a different Services provider or to a different DigiCert account during the term of this Agreement and for a period of 12 months after the expiration of this Agreement. Notwithstanding anything to the contrary in this section, Partner is not restricted from responding to an inbound inquiry from any customer, including customers of DigiCert or its Affiliates, or from reselling Services within the scope of such inbound inquiry.

25. No Third-Party Beneficiaries. The provisions of this Agreement are for the sole benefit of DigiCert and Partner and their successors and permitted assigns, and they will not be construed as conferring any rights to any third party (including any third-party beneficiary rights).

26. DigiCert Affiliates. DigiCert may use its Affiliates to perform some of its business operations. From time to time Partner may be required to transact with such Affiliates under this Agreement and any Addendum. These transactions will be deemed a separate contract between you and the relevant DigiCert Affiliate. For the avoidance of doubt, Partner agrees that: (i) the total liability of DigiCert under this Agreement and any Addendum as set forth in Section 11 states the overall combined liability of DigiCert and any of its Affiliates; (ii) the entering into transactions with a DigiCert Affiliate will not be deemed to expand DigiCert and its Affiliates' overall responsibilities or liability under this Agreement and any Addendum; and (iii) Partner will have no right to recover more than once from the same event.